

Premier

REWARDS PROGRAM

Plus

BENEFITS	SAPPHIRE	EMERALD	RUBY	DIAMOND	ONYX
Tier Credits Required for Entry	0 - 2,499	2,500 - 4,999	5,000 - 9,999	10,000 - 19,999	20,000+
Discount on Food & Beverage Purchases	●	●	●	●	●
Complimentary Soft Drink in the Gaming Room	●	●	●	●	●
Complimentary Tea & Coffee in the Gaming Room	●	●	●	●	●
Member only Promotions	●	●	●	●	●
Redeem Points for Cash	●	●	●	●	●
Birthday Reward Points	2,000	2,500	3,000	4,000	5,000
Bonus Birthday Rewards		250	500	1,000	2,000
Discount When Paying With Points		10%	20%	30%	40%
Gaming Points Multiplier			x 1.5	x 2	x 3
Food & Beverage Points Multiplier			x 2	x 3	x 4
Special Occasion Gifts				●	●
Exclusive Tier Events				●	●
Non-expiration of Premier Plus Points					●

THE BEARS GROUP PREMIER PLUS REWARDS TERMS AND CONDITIONS

Terms & Conditions

Participation in The Bears Group Premier Plus Rewards Program is open to all financial members of Burleigh Bears Leagues Club, Burleigh Sports Club and Gold Coast Bowls & Community Club. The program is governed by the following terms and conditions and it is every Members responsibility to read and understand them.

General Terms

The Bears Group Premier Plus Rewards Program is dependent on the member using their membership card in transactions within the above mentioned Clubs. If a member chooses not to use their membership card, then no transaction can be recorded or rewarded.

Club policy prohibits membership cards being lent or borrowed by other persons in order to receive points or gain other benefits included in The Bears Group Premier Plus Rewards Program. If a member is found to be fraudulently using another member's card, then both members leave themselves open for their membership to be suspended or terminated.

It is a member's responsibility to secure their membership card and let reception or gaming staff know if it is lost at any point in time. Any fraudulent redemption of Premier Points from a stolen or lost membership card will not be the responsibility of the Club.

Premier Points and Tier Credits are not transferable to another member. In the event of a member passing away, the accrued Premier Points of the member will be purged. Suspended, excluded, banned or un-financial members forfeit accrued points.

The Bears Group may change, suspend or cease operation of The Bears Group Premier Plus Rewards Program at any time. The Bears Group reserve the right to amend these terms and conditions at any time but will endeavour to give all interested parties notice.

The Bears Group has no obligation to make available to members Premier Points or Tier Credits that fail to accrue as a result of a card malfunction, operator fault or any other reason beyond the knowledge or control of the Club.

Premier Points

Premier Points are earned in any of the Bears Group's Gaming Rooms or by having your Bears Group membership card swiped when you make a purchase at a Bears Group Club.

Premier Points will automatically expire 12 months after accrual for all Tiers except Onyx. When redeeming points, the oldest points will be deducted first.

The rate of accrual of Premier Points above base level are based on the current Tier Level of the member.

Members can convert their Premier Points into cash, once the balance of points reaches a minimum of 500 points (\$5.00). Members can only convert their Premier Points to cash in increments of 500 (\$5.00).

When redeeming Premier Points for cash, members must produce their Bears Group membership card and Photo ID for identification purposes, so as to ensure the safeguarding of points if a card is lost or stolen.

Tiering

Bears Group Tier Credits determine the Tier Level that a member is eligible for. One (1) Tier Credit is earned for every \$5 turnover on the gaming machines and for every \$1 spent when making a purchase at a Bears Group Club.

A member's Tier Level will be reviewed every 3 months and adjusted accordingly. If a member meets the requirements during the tiering period, they will advance to the relevant Tier the next business day.

The Bears Group reserves the right to change criteria for Tier Levels and determine the maximum number of members per Tier.

Tier Level changes are made automatically on the specified dates. If a member has not met the entry criteria required to join a Tier, they will be lowered into the Tier they did qualify for.

The Bears Group supports the Responsible Gambling Code of Practice.
If you have a problem with gambling or know someone who does,
24 hour help is available from these organisations.

Gamblinghelp

PHONE | FACE-TO-FACE | ONLINE
1800 858 858 | www.gamblinghelponline.org.au

Lifeline on 131 114
Relationships Australia
on 1300 364 277 or visit
gamblinghelponline.org.au

BEARS
GROUP

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Premier

Plus

REWARDS PROGRAM

Join the Club

BURLEIGH
BEARS

BURLEIGH
SPORTS

GOLD COAST
COMMUNITY
LAWN BOWLS

Welcome to The Bears Group Premier Plus, a program designed to recognise & reward our loyal members.

As part of your Bears Group membership, you can immediately take advantage of all the rewards on offer within our Premier Plus Rewards.

By using your membership card when you drink, dine or play at Burleigh Bears Leagues Club, Burleigh Sports Club and Gold Coast Bowls & Community Club, you will be entitled to a range of rewards!

As you advance through our rewards program you will enjoy additional rewards & greater benefits.

BENEFITS



KIOSK SWIPE & WIN PRIZES

Swipe your membership card at the kiosk each time you enter the club for your chance to win a range of prizes and offers.



EARN PREMIER POINTS

Earn Premier Points instantly by using your membership card when making purchases across our multiple clubs or when playing the gaming machines.



DISCOUNTED DRINKS & MEALS

Use your card when you purchase drinks at the bar, or when ordering meals in the bistro to receive discounts.



BIRTHDAY PREMIER POINTS

Each member receives Birthday Premier Points to use in the club during your birth month. Points will automatically be added to your card on the 1st of the month & expire at end of business on the last day of the month.

EARNING & USING PREMIER POINTS

EARNING PREMIER POINTS

Present your Bears Group membership card with any purchase at Burleigh Bears Leagues Club, Burleigh Sports Club or Gold Coast Bowls & Community Club, or insert your membership card while playing any Bears Group gaming machine.

\$5 GAMING TURNOVER = **1 PREMIER POINT**

\$1 FOOD & BEVERAGE SPEND = **1 PREMIER POINT**

REDEEMING POINTS

You can purchase food, beverage, merchandise or redeem Premier Points for cash in the gaming room.

1 POINT = **1 CENT**

500 POINTS = **\$5 CASH**

HOW TO CHECK YOUR PREMIER POINTS BALANCE

You can check the balance of your Premier Points at any time:

1

SWIPE AT THE KIOSK

Swipe your membership card at the members kiosk and select: 'Bonus Points'







2

ASK A STAFF MEMBER

Have a staff member swipe your membership card at the till and they can tell you your balance.

MEMBERSHIP TIERS

There are 4 Tiers above Sapphire (base membership). As you advance through the Tiers, you are entitled to greater benefits and prizes. See over for the full list

 EMERALD Requires 2,500 Tier Credits over 3 months	 RUBY Requires 5,000 Tier Credits over 3 months	 DIAMOND Requires 10,000 Tier Credits over 3 months	 ONYX Requires 20,000 Tier Credits over 3 months
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HOW DO I EARN TIER CREDITS?

While using your membership card at a Bears Group Club, either by playing the gaming machines or purchasing food or beverages, you are earning Tier Credits. These Credits determine the Tier Level you belong to.

\$5 GAMING TURNOVER = **1 TIER CREDIT**

\$1 FOOD & BEVERAGE SPEND = **1 TIER CREDIT**

Tier Credits cannot be redeemed, they simply provide a view of your activity to determine which level of rewards you enjoy.

HOW DO I KNOW WHAT TIER I AM ON?

Once you earn the required amount of Tier Credits you will move up a level on the next business day. Adjustments down will occur on **1st January, 1st April, 1st July and 1st October**.

You can check how many Tier Credits you have during a Tier period by swiping your membership card at the kiosk and selecting the 'Bonus Points' option. Here you will find your Premier Points and Tier Credit balances.

Premier Plus, join the Club.